

TERMS AND CONDITIONS

Please see below for our Privacy statement. GENERAL TERMS AND CONDITIONS

Acceptance of general terms and conditions

By ordering from our site, you accept our general terms and conditions, including our Privacy Statement.

For terms and conditions of purchasing, shipping and returns please go here.

Price changes

Haver Producties and Frank and Co, companies of Tulpvisie Media, reserves the right to change prices. Prices at the time of placing an order are valid throughout the buying process. *At times where software or human errors for instance list products with an obvious faulty price, Haver Producties and Frank and Co reserves the rights to cancel the order -notifications will be given.

Change of product assortment

Haver Producties and Frank and Co reserves the right to change its stock availability on the site and to remove items from the product range before a purchase has been registered.

Product information

We do our best to make sure that all of the content on our site is correct. However, as we are only human, we reserve the right that unintentional errors may occur.

Under 18 years old?

If you are under the age of 18, your parents' or guardian's consent is required to make purchases on this webshop.

Damage product

If you notice any damages when you unpack your items, please contact us: info@haverproducties.nl with a photo of the problem. When returning goods to us, make sure it is insured (and you will not be reimbursed if the package is lost). Always keep your receipt.

Shopping, shipping and customs

In terms of payment, we accept Paypal, credit card, Apple Pay and Ideal.

Making purchases in our webshop is secure (SSL). We use state of the art technology to keep your information safe. For details on our security measures, please see terms and conditions. Prices on Haverproducties.nl are stated in EURO, on Frankandco.nl in USDollars.

EU Countries:

Haverproducties.nl and Frankandco.nl is a trademark of Tulpvisie Media registered (Chamber of Commerce 62076256), and operate out of the Netherlands, under Dutch law. To be able to ship products DDP (Delivered Duty Paid) to a private person within the EU, Haver Producties and Frank and Co is also registered as a VAT (sales tax) applicable company in the Netherlands (VAT

NL002151630B95). Therefore all shipments to our EU customers will be automatically invoiced with the Dutch sales tax of 9% on books and 21% on other products, included in the price. The sales tax may most likely not be refundable or deductible in your country, local exceptions may apply.

PRIVACY STATEMENT

Haver Producties and Frank and Co Webshop

All content included on this site, such as text, graphics, logos, button icons, images, audio clips, digital downloads, data compilations, and software is the property of Haverproducties or its content suppliers and protected by international copyright laws. This site or any portion of it may not be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose without the expressed written consent of Tulpvisie Media.

Your privacy

The Haverproducties and Frank and Co privacy statement is designed to demonstrate our commitment to privacy. We respect your privacy. Any personal information that you provide is used for the purpose of giving you the best possible information. In our feedback form, we ask you to give us certain contact information, which is needed to send/reply to the information you requested. We also ask for other information, much of which is optional. Haverproducties uses this information to better understand its consumer base in order to provide superior service.

Non-disclosure to third parties

Unless we have your expressed consent, we will not disclose your personal information to any third parties. We will not sell, rent or trade your personal information to others for marketing purposes without your expressed consent. We may collect statistics regarding the use of our webshop, such as traffic patterns and related site information, but this information will not include any personal identifying information.

Security of your information

We follow strict security procedures in the storage and disclosure of information that you have given us. This is to prevent unauthorized access or unlawful processing of your personal information.

Children's policy

If you are under 18, you may use our webshop only with the involvement of a parent or guardian. In accordance with the Children's Online Privacy Protection Act, we will not knowingly collect any information from children under the age of 13. If you are under 13, you cannot register or give us any personal information. Please have your parents contact us to enter this information.

Your consent

By using our website you consent that we may collect and use your personal information in the manner set out in this privacy policy. Any changes to our privacy policy will be posted on this site.